

# School Online Payments Parent User Guide

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# **Table of Contents**

Table of Contents    2
Create a New Parent Account 3
Sign Up - Parent Information 4
Sign Up - Add Students 5
Understanding the Fee Summary Page 6
Understanding the Student Account Tab7
Printing Student Account Statements
Printing Payment Receipts
Adding Fees to the Cart 10
Viewing the Cart
Making a Partial Payment
Checking Out
Check your E-mail for Online Payment Receipt



### **Create a New Parent Account**

Some parents will not have to manually create a parent account. If your school district is using an existing parent portal, like PowerSchool Parent Portal, your parent account and attached children will automatically be linked with the online payment website.

Happyview School District	
Don't have an account? Sign Up	E-mail Password Forgot Password? Logon
Powered by:	Terms and Conditions Privacy Policy

### From the Online Payment Home Page

1. Click on the **Sign Up** button.



# Sign Up - Parent Information

First Name	Last Name	
Jane	Acom	
Create Login		Confirm Login
E-Mail		Confirm E-Mail
janeacorn@email.com	2	janeacorn@email.com
Password		Confirm Password
•••••		

### From the Sign Up Window:

- 1. Enter your (the parent's) First Name and Last Name.
- 2. Enter and confirm your E-Mail address and select and confirm a Password.
- 3. Check the box, 'I have read and agree to the Terms and Conditions f this site'.
- 4. Click Next.



# Sign Up - Add Students

		Step 2/
Id like to add to your account, complete	e the information be	low and click Add
Name		
	2	
Namo	Grade	Remove
		Kennove
	12	l
	Name	Add Student       Name     Grade       Ian Jones     09       Kristen Wong     11

### From the Sign Up Page:

- 1. Type in the Student ID and Last Name.
- 2. Click on Add Student. The student record will appear below if there is a match. Repeat steps 1-2 for each student you need to add. If the student record is not correct, click on the red 'X' in the Remove column to remove the record from the student
- 3. Click **Done** when finished.



## **Understanding the Fee Summary Page**

appyvi	ew Sc	hool [	Distric	t	<b>8</b> )	<ul> <li>&gt;&gt; Log Of</li> <li>CART</li> <li>\$1,307.50</li> <li>View Cart →</li> <li>Checkout →</li> </ul>
Summary	lan	Kristen	Matthew	Sarah	4	Manage Cards Edit Settings Students My Orde
them to you	fees, click or	ment. To rev				u want to pay now. This will add C <b>art</b> . When complete, click
For details o	on financial as	sistance with	school fees, c	lick here		
	Student	10	lame	Grade	School	Due

2749959	lan Jones	09	Happyview Secondary School	\$502.00	
2749736	Kristen Wong	11	Happyview Secondary School	\$282.50	
2749474	Matthew McKinney	12	Happyview Secondary School	\$489.00	
2357958	Sarah Connors	09	Happyview Secondary School	\$299.00	

- 1. After adding all students, you will be brought to a Summary Page that displays the outstanding balance for each student attached to your parent account.
- 2. Each student will also have their own separate tab that displays a detailed breakdown of fees on individual accounts.
- 3. The total amount due for all children will appear in the **CART** total in the top right corner of the window.
- 4. Click on different Account icons to view or edit details of your parent account:
  - > Manage Cards if your School District offers pre-authorized payments plans, then you can add and edit credit card information here.
  - > Edit Settings edit your e-mail, password, or name.
  - > Students add or remove students from your account.
  - > My Orders view past payments on your account.



# **Understanding the Student Account Tab**

Matthew Mc 2749474 Grade: :		Ð	SCHOOL FEE \$289.00	S ADDITIONAL ITEM	1S TOTAL DUE \$289.00
School Damage Deposi successfully graduates		hen withdrawa	al paperwork has be	en submitted to the office	or the student
chool Fees Due Now	Future Charges	Paid	3	Print Statement	
		Due Now		Add ALL to Cart	
School Damage Deposit		\$75.00	16-Apr-2012	In Cart	
lot Lunch Program		\$75.00	27-Apr-2012	Add to Cart	
Registration Fee		\$45.00	27-Sep-2012	In Cart	
Biology 12 - Lab Fee		\$15.00	23-Oct-2012	In Cart	
Student Leadership Fee		\$10.00	23-Oct-2012	In Cart	
lock Fee		\$5.00	23-Oct-2012	In Cart	
Graduation Fee		\$125.00	8-Nov-2012	Add to Cart	
fechnology Fee		\$75.00	14-May-2013	In Cart	
Student Agenda		\$9.00	23-May-2013	In Cart	
earning Resource Fee		\$55.00	21-Aug-2013	In Cart	
	Total Due:	\$489.00			
Additional Items					

- 1. Click on each tab to review individual student fees.
- 2. Any notes from the school or district will appear in yellow at the top of the screen.
- 3. The default view is **School Fees Due Now**, but you can also view **Future Charges** and past **Paid**.
- 4. Depending on the setup of your district's online payment website, mandatory school fees may already been added to the shopping cart automatically, or you may have the option of choosing which fees to add to the cart.
- 5. At the bottom of the window is a section called **Additional Items**, which are optional fees that can be added to a shopping cart. These fees are not included in a student's outstanding balance until added to the cart.



### **Printing Student Account Statements**

#### Parent Account > Specific Student tab

You can print and save student account statements to your computer for any child attached to your parent account.

Happyview School D	istrict		CAF \$79.		https://www.studentquickpay.com/courtneybet     https://www.studentquickpay.com/co	
Summary Siddbesh Juliana Asher Green Bota000001678 Grade: 3	Asher	D SCHOOL FEES \$79.52	Manage Cards E ADDITIONAL ITEMS \$0.00	Kis Secience My Overs TOTAL DUE \$79.62	Orchard Park Elementary (Beta) Istin Come Average Networks in Young (Istin Standard Student Account Summary The Theory of Carlos in Statemer Green Statemer Statemer Comment Comment Statemer Files Network Comment Statemer - Statemer Network Comment Statemer - Statemer Network - Statemer Networ	5546-2554 00 52 AK Page 191 10 C 2 60050004 9K Paut 010 114 140 00 9ain 1 Teral Done 579 52 1000
School Fees Due Now Euture Charges E	Paid		Print Statement	2	Account Total:	Fee Pald Due \$79.52 \$0.00 \$79.43
School Fees		Due Now				
Homeroom 4 - Consumable Cost Homeroom 4 - Material Cost Homeroom 4 - Textbook Rental		\$29.59 \$7.82 \$42.11	in Cart In Cart In Cart			
Additional Items	Total Due:	\$79.52				1   — +   人 ) Capital State State State

- 1. Navigate to the appropriate student tab.
- 2. Click on the Print Statement link.
- 3. The student account statement will pop-up in another window.
- 4. Print or save the statement to your computer.



# **Printing Payment Receipts**

#### Parent Account > My Orders

You can print and save payment receipts from the online payment website.

appyview Scł	nool District		CART \$341.43	View O Check
mmary Olivia	James Lora	Manag	e Cards Edit S	
avment History	) https://www.studentquickpay.com/bgrs/handlers/receipt.ashv?ass.20.			
Date	Montreal Middle School (Beta)		Details	Receipt
8/27/2013 12:43:22 PI Payment To	Lines Tradewood Dr. Kr. Research Kr. PU 214.3x3           Receipt         Receipt: 482           To the Partie Danther of Kennedy Adamson Phasemente PV 2014 Note         Receipt: 482           Distance of the Parties	h School	***2486	<u>Receipt</u>
8/27/2013 12:43:22 PI	HR Paul: 111.00 Payment - Check 25-0p-2013 St I2-AM Reyor: Gents intheli Deal 122 Sten P-25	School	***2486	<u>Receipt</u>
8/27/2013 12:43:22 Pl Payment To	La your 2 la Sanchi Barry Arnald Mone, Java Sanchi Sal Mone, Java Barry Anna Sanchi Tana Java Barry Anna Java Anna Java Barry Anna Java Anna Java Anna Java Anna Java Anna Java Anna J	School	***2486	<u>Receipt</u>
9/19/2013 10:05:05 Al	-	Colloci	2	<u>Receipt</u>
Payment To 9/25/2013 9:12:19 AM		School	732	<u>Receipt</u>

- 1. Click on the My Orders icon.
- 2. In the Payment History window, select **Receipt** in the far-right column to save or print the desired payment receipt.



# Adding Fees to the Cart

Mandatory school fees may or may not already be in a parent's shopping cart. These settings are determined by the school district and will vary.

Matthew McKinne 2749474 Grade: 12	ey 🕞	SCHOOL FEES \$205.00	ADDITIONAL ITEMS \$0.00	TOTAL DUE <b>\$205.00</b>
chool Damage Deposits are ref		al paperwork has been	submitted to the office or the	ne student
chool Fees Due Now Future	Charges Paid			
	Due Now		Add ALL to Cart	
chool Damage Deposit	\$75.00	16-Apr-2012	In Cart	
ot Lunch Program	\$75.00	27-Apr-2012	Add to Cart	
egistration Fee	\$45.00	27-Sep-2012	In Cart	
ology 12 - Lab Fee	\$15.00	23-Oct-2012	In Cart	
tudent Leadership Fee	\$10.00	23-Oct-2012	In Cart	
ock Fee	\$5.00	23-Oct-2012	In Cart	
raduation Fee	\$125.00	8-Nov-2012	Add to Cart	
echnology Fee	\$75.00	14-May-2013	Add to Cart	2
tudent Agenda	\$9.00	23-May-2013	Add to Cart	
earning Resource Fee	\$55.00	21-Aug-2013	In Cart	
Tota	al Due: \$489.00			
dditional Items				

- 1. Fees that say **In Cart** will contribute to a student's outstanding balance.
- 2. Fees that have the **Add to Cart** button next to them must be added to the cart before they can be paid for. As soon as you click on the Add to Cart button, the CART total will automatically update to reflect the new balance.
- 3. Fees that appear as buttons in the **Additional Items** area are optional and must be added to the cart before they can be purchased. After you click on the button, a confirmation box will pop-up and prompt you to add the fee to your cart.



# Viewing the Cart

After you have added all fees to your shopping cart, click on **View Cart** in the top right-hand corner of the screen to review your cart. Depending on the payment settings of your school district, you may, or may not be allowed to remove mandatory fees from your cart. If you see **remove** buttons next to each fee, you can click on them and your Student Total will adjust accordingly. Once you are ready to make payment, click on the **Pay Now** button.

tephanie Rodriguez	Due	Pay	
014/2015			
General Fees		\$124.00	
Graduation Fee	\$50.00	\$50.00	remove
Learning Resource Fee	\$55.00	\$55.00	remove
Student Agenda	\$9.00	\$9.00	remove
Student Leadership Fee	\$10.00	\$10.00	remove
Individual Assessments		\$75.00	
Football Uniform	\$70.00	\$70.00	remove
Lock Fee	\$5.00	\$5.00	remove
	Student Payment:	199.00	Update Car
Alex Town	Due	Pay	
2014/2015 Course Fees		\$70.25	
Biology 11 - Lab Fee	\$15.00	\$15.00	remove
French Workbook 10	\$14.50	\$14.50	remove
Instrument Rental	\$25.00	\$25.00	remove
Math 10 Textbook Rental - S2	\$15.75	\$15.75	remove
General Fees		\$64.00	
Registration Fee	\$45.00	\$45.00	remove
Student Agenda	\$9.00	\$9.00	remove
Student Leadership Fee	\$10.00	\$10.00	remove
	Student Payment:	134.25	Update Car
	Payment Amount:	\$333.25	
		Sub Teta	I- \$222 7E
		Sub Tota	l: \$333.25



### **Making a Partial Payment**

If partial payments are an option made available by your School District, you can choose to pay for a portion of school fees if you do not wish to pay the full amount.

• When viewing your cart total, you can delete the amount in the green Student Payment box for each student, and change it to another amount.

Cart Total: \$155.25			Pay Now
Alex Town	Due	Pay	
2014/2015			
Course Fees		\$70.25	
Biology 11 - Lab Fee	\$15.00	\$15.00	remove
French Workbook 10	\$14.50	\$14.50	remove
Instrument Rental	\$25.00	\$25.00	remove
Math 10 Textbook Rental - S2	\$15.75	\$15.75	remove
General Fees		\$85.00	
Activity Card	\$5.00	\$5.00	remove
Student Activity Fee	\$70.00	\$70.00	remove
Student Leadership Fee	\$10.00	\$10.00	remove
	Student Payment:	100.00	Update Cart
	Payment Amount:	\$155.25	
		Sub Tota	al: \$155.25
	Tota	l Payment	: \$155.25

• Click on the **Update Cart** button to update your total payment amount. Payments will be applied to fees based on a priority ranking system determined by the School District.

Pay Now

• Click on the Pay Now button when ready to provide payment.



# **Checking Out**

After reviewing each student tab, click the **Checkout** button in the top right-hand corner of the window to pay for school fees. If you are viewing fees from the Cart, click the **Pay Now** button to checkout.

Happyview School District		3	CART View Cart  CART Checkout	
Summary Matthew Sarah			Edit	Settings Students My Orders
Sarah Connors 2357958 Grade: 09	$\bigcirc$	SCHOOL FEES \$299.00	ADDITIONAL ITEMS \$0.00	TOTAL DUE \$299.00

### **Enter Payment Details**

Once you are brought to the Payment Details page, select your **Payment Type**:

- Credit Card
- Electronic Check (USA only)
- Interac Online (Canada only)

Payment Details	
Choose Payment Type:	
Manage Saved Cards	
Oredit Card	
Electronic Check	
INTERAC <sup>®</sup> Online	Online
Pay by Credit Card	
	DISCOVER
Cardholder Name	
Credit Card Number	
Expiration Date	01 (Jan) 🔻 🖊 2014 🔻
CVD (# on back of card)	
Payment Amount:	\$300.00 US
Cancel	Submit Payment

Stephanie Rodriguez	Due	Pay
2014/2015		
General Fees		\$195.00
Graduation Fee	\$50.00	\$50.00
Learning Resource Fee	\$55.00	\$55.00
September - Hot Lunch Program	\$25.00	\$25.00
Sr. Registration Fee	\$55.00	\$55.00
Student Leadership Fee	\$10.00	\$10.00
Individual Assessments		\$5.00
Lock Fee	\$5.00	\$5.00
Alex Town	Student Total: \$	
	Student Total: S	200.00 Pay
Alex Town 2014/2015 Course Fees		Pay
2014/2015 Course Fees Biology 11 - Lab Fee		Pay \$40.00
2014/2015 Course Fees	Due	Pay \$40.00 \$15.00 \$0.00
2014/2015 Course Fees Biology 11 - Lab Fee	Due \$15.00	Pay \$40.00 \$15.00 \$0.00
2014/2015 Course Fees Biology 11 - Lab Fee French Workbook 10	Due \$15.00 \$14.50	Pay \$40.00 \$15.00 \$0.00 \$25.00
2014/2015 Course Fees Biology 11 - Lab Fee French Workbook 10 Instrument Rental	Due \$15.00 \$14.50 \$25.00	Pay \$40.00 \$15.00 \$0.00 \$25.00 \$0.00
2014/2015 Course Fees Biology 11 - Lab Fee French Workbook 10 Instrument Rental Math 10 Textbook Rental - S2	Due \$15.00 \$14.50 \$25.00	Pay \$40.00 \$15.00 \$0.00 \$25.00 \$0.00 \$60.00
2014/2015 Course Fees Biology 11 - Lab Fee French Workbook 10 Instrument Rental Math 10 Textbook Rental - S2 General Fees	Due \$15.00 \$14.50 \$25.00 \$15.75	Pay \$40.00 \$15.00 \$25.00 \$0.00 \$60.00 \$0.00
2014/2015 Course Fees Biology 11 - Lab Fee French Workbook 10 Instrument Rental Math 10 Textbook Rental - S2 General Fees Activity Card	Due \$15.00 \$14.50 \$25.00 \$15.75 \$5.00	

Payment Amount: \$300.00



### **Credit Card Payments**

Your School District determines which credit card companies they will accept payments from. If you do not see the logo of your credit card on your school district payment website, it means this method is not accepted.

Pay by Credit Card	
Cardholder Name	Jane Pleasantmom
Credit Card Number	1234567891011123
Expiration Date	11 (Nov) 🗸 🖊 2018 🗸
CVD (# on back of card)	123
Payment Amount: Cancel	\$788.00 CDN Submit Payment

### ACH Check Payments (USA only)

#### What is ACH e-Check?

The Automated Clearing House (ACH) Network is a secure electronic funds transfer system. This network provides for the interbank clearing of electronic payments for participating depository financial institutions.

For ACH processing, a customer (parent) authorizes the merchant (school district) to automatically retrieve payments directly from their checking or savings account for deposit into the school district's merchant account.

#### How does ACH work?

When you visit the Acorn Online Payments website and are ready to pay for school fees, you simply supply your bank account details (routing number and checking account number). The merchant account provider, Moneris, will then submit the transaction to the Federal Reserve, who will then credit or debit your bank account.

-		Cancel	Submit Payment
Routing Number Account Number		Payment Amount:	\$829.00
10123456784 01234567890123# 0123			
CITY, STATE ZIP		Check Number	0123
BANK NAME ADDRESS	DOLLARS	Account Number	012346587893456
PRY TO THE ORDER OF	\$	Routing Number	0123468975
CITY, STATE ZP	01-2345.6789	Account Type	checking -
NAME ADDRESS	0123	Name on Account	Jane Doe



### Interac Online Payments (Canada only)

When you are ready to checkout, you can select the Interac Online payment type if this option is available to your school district. After clicking on the **Submit Payment** button, you must then choose a Financial Institution. Once you click on your Financial Institution, you will be brought to their online banking page and must log in to your bank with your regular online banking username and password.



If you do not bank with one of the financial institutions below, you will not be able to pay with Interac Online. Please note that Interac Online acceptance is determined by individual financial institutions and <u>NOT</u> by the School District, Rycor Software or Moneris.





### **Check your E-mail for Online Payment Receipt**

After you have successfully submitted your payment, you should check your e-mail for an electronic receipt that will look similar to the image below.

The email will be sent from **StudentQuickPay.com** and the Subject will be 'School Payment Receipt/ Confirmation'.

If you do not receive an e-mail within half an hour of payment, you should first check your Spam folder and also ensure that you are checking the correct e-mail account that is attached to your online payment parent account.

If the receipt is not in your Spam folder and you are certain you are checking the correct e-mail account, please click on the link for **Technical Support for Parents** located at the bottom of every online payment page and send an e-mail to the address provided.

Receipt / Confirmation

Thank you! Please find below the details of your transaction.

Please print and retain this email for your records. This receipt / confirmation has been emailed to

Stephanie Rodriguez	Due	Paid
School Fees		\$64.00
Sr. Registration Fee	\$55.00	\$55.00
Student Agenda	\$9.00	\$9.00
	Student Total:	\$64.00
Matthew Sadres	Due	Paid
School Fees		\$27.00
ECS Registration Fee	\$7.00	\$7.00
Jr. Activity Fee	\$20.00	\$20.00
	Student Total:	\$27.00
	Cart Total:	\$91.00
	Payment Amou	nt:\$91.00

School Receipt: ReceiptID: Ref#: 123456789012345678 AMOUNT: 91.00 Response Code: 00 Auth: 123456 Time: 1/23/2015 10:18:06 AM Date Code: 1/23/2015 10:18:06 AM Type: 00 Card Type: VISO Code: Trx#: 123456 78 AVS#: null CVD: null

